

Frequently asked questions

Nice Stadium

Ticketing

How may I buy tickets?

Visit the online ticketing service (<https://tickets.rugbyworldcup.com/fr>). It is strictly forbidden to use an unofficial sales channel.

Do I need to print my ticket or does access control work with e-ticketing?

It is possible to use the 2 tickets formats: paper or digital.

I have an issue or questions about my ticket, who may I contact?

 <https://tickets.rugbyworldcup.com/fr/contactez-nous>

Useful match day timetables

SITUATION	SCHEDULE
Closing time for roads around the Nice stadium	Restrictions are effective 4 hours before the kick-off
Opening time of the forecourt and its activities	3 hours before kick-off
Opening time of the access gate to the stadium	2 hours before kick-off
Opening time of roads near to the Nice Stadium	1 hour after the end of the match (at the earliest)




Getting to Nice stadium

Address:

 [Stade de Nice / Boulevard des Jardiniers – 06200 Nice](#)

How do I get to the Nice stadium?

Transportations	Drop-offs location	Additional information
	"Stade" stop on line 3 of the tramway (towards "Saint Isidore").	The "Stade" stop is in the middle of avenue Pierre de Coubertin, on the East of the stadium.
	"Saint Isidore" station for Chemins de Fer de Provence trains. "Saint Augustin" station for SNCF trains. Nice Ville Station.	Departure from Gare du Sud in Nice. Departure from the SNCF station. Then take Tramway 3 towards the "Stade" stop. From the SNCF station, get off at the "Jean Médecin" stop on tramway 1. Then take Tramway 3 towards the "Stade" stop.

	Terminals 1 & 2	From Nice Côte d'Azur airport, take Tramway 3 towards "Stade" stop.
	Avenue Simone Veil Barraques	Shuttles will be available from the rugby village at the théâtre de Verdure for direct access to the Nice stadium.
	3 parking areas are available	<p><u>Access authorised according to public:</u></p> <p>P0: Disabled people, Hospitality and VIP P1Bis: Hospitality 4, P5: General Public</p>
	Bicycle parking on Avenue Pierre de Coubertin Near car parking P2	The bike park will be located on the Quai des Etats-Unis. Arrival in front of P2
	<u>Motorbike parking</u>	Free access, first come, first served basis (Limited to the number of spots available)

Is there a Mobil'Azur service?

There is no Mobil'Azur service. If you would like to take advantage of this service, please anticipate your booking : 04.93.54.58.18

How do I get to the public car park (P5)?

- A shuttle will run from the car parks to the stadium,
- The service is free for ticket holders,
- Pick-up at the car parks,
- Drop-Off Avenue Pierre de Coubertin Barraques,
- The return car park is handled by shuttle (pick up point will be the same as the drop off location).



Forbidden items at the stadium entrance



BAGAGE
LUGGAGE



PARAPLUIE
UMBRELLA



BOUTEILLE / GOURDE > 500ml
BOTTLE > 500ml



LASER
LASER



DRAPEAU
FLAG



ARME / COUTEAU
WEAPON / KNIFE



ARTICLE PYROTECHNIQUE
PYROTECHNIC MATERIAL



CASQUE
HELMET

Stadium service

Are there any lockers?

- Left-luggage lockers are available at the forecourts entrances.

Will there be alcohol sold on site?

- Yes, alcohol will be sold at the Nice stadium.

Is it possible to eat inside the stadium?

- There is a wide selection of snack bars inside and outside the stadium.

What methods of payment are available on site?

- Credit card or cash are accepted (very few cash points of sale)

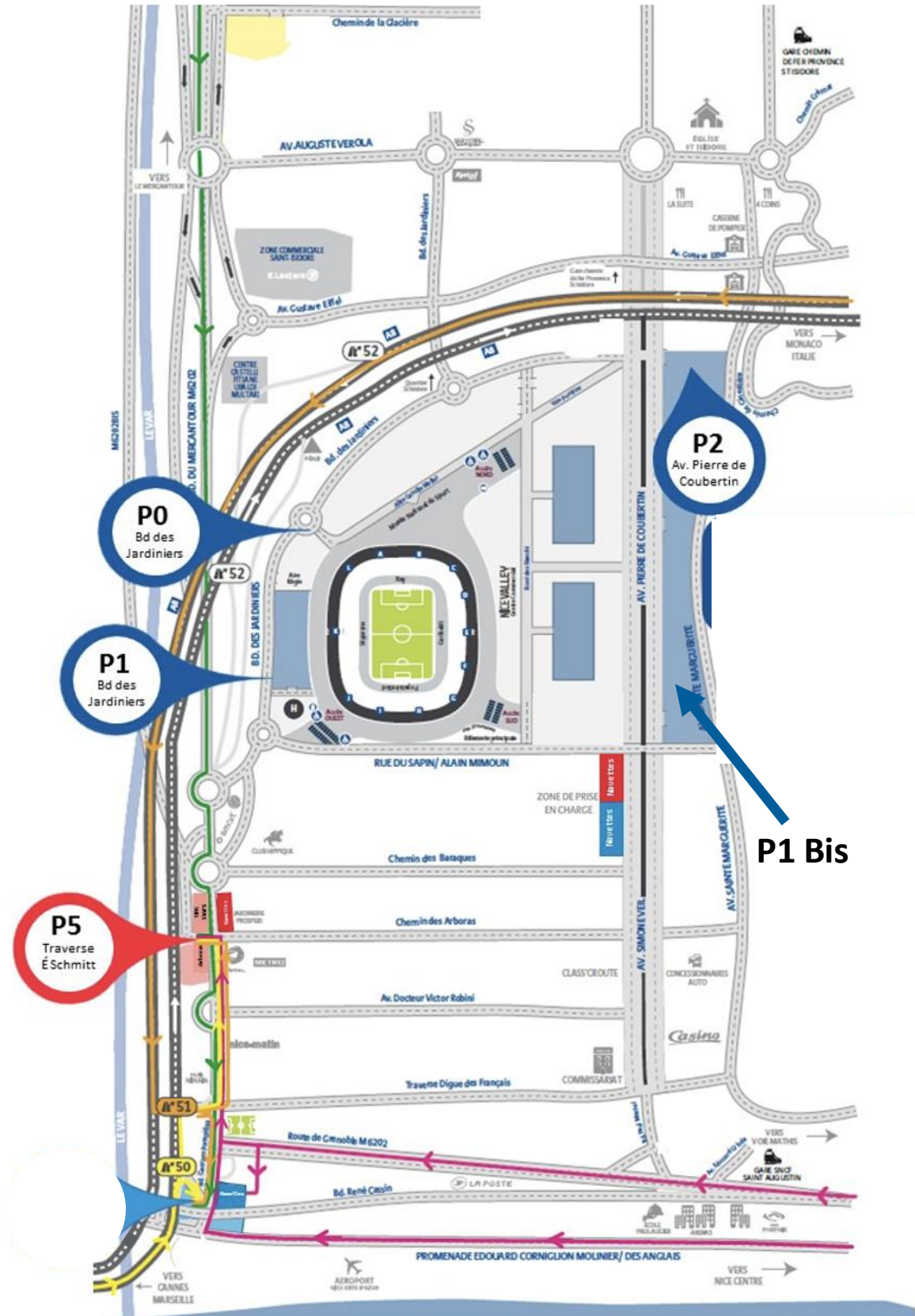
Is there a FanZone?

- The city of Nice is setting up a [rugby village](#) which will open its doors on September 8 in the Jardin Albert 1er (downtown Nice), and the Théâtre de Verdure.

I am Pregnant. How do I get to my seat?

- It is important to use the lifts available to access the forecourt.





People with disabilities

I have a disability but I don't have the proper ticket for my situation.

- **What should I do?**

Go to the ticket offices located on rue du Sapin, to explain your situation. The people at the ticket offices will suggest the appropriate solution.

I have my ticket but, due to an injury, I have to use crutches or a wheelchair.



- **What should I do?**

We strongly advise you to contact the ticket office. The ticket office customer service team will be able to find a solution adapted to your situation. You may be asked to bring a medical certificate justifying your situation.

I haven't got my ticket yet and I want to go to a match.

- **What do I need to do?**

Go to the [main ticket office](#) (Rue Alain Mimoun). The box-office opens 2h30 before kick-off.

Transportations	Where?	Additional information
	P0 Avenue Pierre de Coubertin	Drop off on the "Avenue Pierre de Coubertin"
	Avenue Simone Veil Baraques	Shuttles from the rugby village to the stadium

What about accessible toilets and stand seating ?

The stadium is equipped with accessible toilets and also has 130 accessible seats (1.15m-wide).

Can I take a lift to access the forecourt?

The lifts at each stadium access (North, South-East, West) allow you to access the forecourt (for disabled people who do not have a parking spot at P0). Disabled people with access to P0 can reach the forecourt via a dedicated lift.

Practical information

- Any exit is final,
- Spectators under the age of 16 have to be accompanied by an adult,
- It is a non-smoking stadium.



